



A ready-to-deploy AI sales layer for ecommerce businesses — grounded entirely in the store knowledge you approve, live in weeks, not months.

WHAT IT DOES FOR YOUR BUSINESS

- ✓ Turns product & policy data into natural, on-brand conversations
- ✓ Helps shoppers find the right product faster — fewer dead-end searches
- ✓ Answers repetitive questions instantly, reducing support workload
- ✓ Stays grounded in your approved knowledge — never invents answers
- ✓ Extends beyond the website into WhatsApp, Email and more
- ✓ Grows with you — from one widget to a full multi-channel sales layer

WHY IT MATTERS

Better Customer Experience	Controlled, Trustworthy AI	More Sales, Less Support Load
Customers ask naturally instead of digging through pages, filters and menus.	Every answer is grounded in the business knowledge you approve — no guesswork.	High-intent conversations get captured; routine questions get automated.

THE DIFFERENCE

WITHOUT COMMERCE AGENT	WITH COMMERCE AGENT
✗ Customers dig through pages and filters on their own.	✓ One conversation guides them straight to the right product.
✗ Repetitive questions pile up in the support queue.	✓ Instant answers cut ticket volume automatically.
✗ Experience breaks apart across website, WhatsApp and email.	✓ Same knowledge, same voice, on every channel.

Supported AI Model Providers



Knowledge base Sync

Your knowledge base updates automatically — we pull your store data and turn it into an AI-ready knowledge base



COMMERCIAL MODEL

A simple, transparent structure — you pay for the platform, you control the AI cost

Component	What It Covers
Monthly Infrastructure	Lutastore Cloud runtime, hosting, monitoring and service operation.
BYOK — Bring Your Own Key	You use your preferred AI provider and manage AI consumption directly — full cost transparency, no mark-up.
Upgrades	Ongoing platform improvements as Commerce Agent capabilities evolve — included.
Support	Technical assistance for setup, operation, troubleshooting and continuity.
Creativity & Conversation Design	Optional — professional design of prompts, conversation flow, tone and journeys.

GETTING STARTED

- 1. Review your ecommerce platform, store knowledge and customer-service goals.
- 2. Configure the Commerce Agent knowledge base and required integrations.
- 3. Customize the conversation experience and launch the branded chat widget.
- 4. Expand into WhatsApp, Email or your own systems as your needs grow.

READY TO SEE COMMERCE AGENT ON YOUR STORE?

Request a Demo or Get Started

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